

## **MyccLink Smartphrases**

Call up these phrases by typing .my

### **MYAPPOINTMENT**

— Dear [patient],

Please call the appointment unit at 1-800-495-8885 to schedule an appointment.

### **MYBMP**

— I have reviewed the results of your recent laboratory tests. Here is some information regarding your results. <http://labtestsonline.org/understanding/analytes/bmp/tab/faq>

Please contact us if you have questions.

### **MYCBCNL**

— This is a normal blood count meaning that you are not anemic, your white blood cells are normal, and the other values reported are normal or of no significance.

### **MYFOBT**

— Your recent occult blood stool tests were normal (no hidden blood detected).  
<http://labtestsonline.org/understanding/analytes/fecal-occult-blood/tab/faq>

Please contact us if you have questions.

### **MYLABREMINDERFASTING**

— I hope everything is going well. This is just a reminder to come in for your blood tests whenever you can. The orders have been placed and no appointment is necessary.

For some lab tests you will need to fast for 12 hours prior to having your blood drawn. You may drink a small amount (1 cup or less) of plain water, tea or coffee. Do not use sugar, milk or cream of any kind.

Please let us know if you have any questions.

### **MYLABREMINDERNONFASTING**

— I hope everything is going well. This is just a reminder to come in for your blood tests whenever you can. The orders have been placed and no appointment is necessary.

No fasting is required and these orders will expire in one month.

Please let us know if you have any questions.

### **MYLABRESULTS**

— I have reviewed the results of your recent laboratory tests.

## MYLIIPDRESULT

→ I have reviewed the results of your recent laboratory tests. Here is some information regarding your results. <http://labtestsonline.org/understanding/analytes/lipid/tab/faq>

Please contact us if you have questions.

## MYLIPIDREFILL

→ The cholesterol is under good control and your liver panel is within normal limits. Please continue the same medications at the same dose.

## MYMAMMONL

→ Your recent mammogram showed no evidence of breast cancer. Please refer to the letter you received in the mail for follow up instructions. If you have questions regarding your test results, please let us know.

## MYPAPNL

→ Your recent pap smear was normal. You should follow up as we discussed at your last visit. If you have any questions regarding your test results, please let us know.

## MYPAPBV

→ Your pap smear is normal but the flora are suggestive of bacterial vaginosis. <http://labtestsonline.org/understanding/conditions/vaginitis/>

If you have no symptoms, then you don't need to worry. However, if you have a vaginal discharge or odor please contact us to discuss further treatment.

## MYTSHNL

→ This is a normal TSH which means your circulating level of thyroid hormone is normal. <http://labtestsonline.org/understanding/analytes/tsh/tab/test>

Please contact us if you have questions.

## MYXRAYNL

→ Your Xray is does not show anything we need to follow up on. Please contact us if you have questions.

## MYUANL

→ Your urinalysis is within normal limits. <http://labtestsonline.org/understanding/analytes/urinalysis/tab/test>

Please contact us if you have questions.

## MYRXRENEW

→ myccLink offers you access to many outstanding features.

Please request medication refills through the refill area of the myccLink or contact your pharmacy.

## MYREFILLAPPT

→ I have approved your refill, but you are due for a visit to review your care. Please schedule an appointment at your earliest convenience.

## MYREFILLPHARMACY

→ myccLink offers you access to many outstanding features.

Please request medication refills through the refill area of the myccLink or contact your pharmacy.

## MYREFILLHISTORICAL

→ [patient] requesting a medication from the historical med list. If okay to fill, please process the pending order.

## MYTESTPROHIBITEDRELEASE

→ Dear [patient],

I know how important it is for you to receive your test results online. According to California Health & Safety Code Section 123148, medical providers are prohibited from releasing any of the following test results electronically:

- HIV antibody test;
- Hepatitis Labs
- Substance use/abuse Labs (ie: drug screen results);
- Biopsy results
- Pap smear tests,
- Reproductive health tests

I will communicate these results to you through the mail or by phone.

## MYTESTSORDERED

→ Dear [patient],

The orders have been placed and no appointment is necessary.

For some lab tests you will need to fast for 12 hours prior to having your blood drawn. You may drink a small amount (1 cup or less) of plain water, tea or coffee. Do not use sugar, milk or cream of any kind.

Please let us know if you have any questions.

## MYMEDICALRECORD

— Dear [patient],

Please follow up with Medical Records to obtain copies of your results.

## MYREFERRALINFO

— Dear [patient],

There was no referral in your chart.

What symptoms is the referral for? Have you seen your PCP for this problem before? If I can be of further assistance please let me know.

## MYWRONGPATIENT

— Dear [patient],

We cannot share information about another patient through myccLink, please have the patient contact their PCP. If you are a guardian or DPA please contact Medical Records.